## Yunkyung Kim

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Daejeon, Korea

#### **About**

Highly versatile UX/Human-Computer Interaction designer with 9+ years of both consumer goods and government contracting industry experience in state-of-the-art UX design for robotics/automation applications. Ph.D. in the department of industrial design in the engineering school, focusing on user-centered approach on human-robot/AI interaction. U.S. permanent resident.

#### **Education**

KAIST, Ph.D., Industrial Design

Thesis title: Human-Robot Social Distance in Interaction Design for Robot Acceptance	2/2008-2/2013
Korea National Open University, Bachelor of Business Administration. Business Administration	Daejeon, Korea 3/2010-2/2013
KAIST, Bachelor of Science., Industrial Design	Daejeon, Korea 3/2004-2/2008
Honors & Awards	
<b>Winner</b> , iF Design Award 2016 - Layered Surface, Transparent Mobile Phone UX https://ifworlddesignguide.com/entry/178038-layered-surface	2016
Young Scientists Award, the 11th Korea Robotics Society Annual Conference	2016
Gold, iF Design Award 2015 - Bended Surface, Flexible Mobile Phone UX https://ifworlddesignguide.com/entry/149642-bended-surface	2015

### **Work Experience**

# Principal UX Designer Bedford, MA 9/2020-Present

- Develop user flow, robot behavior tree, and physical/digital UX design
- Work on UX design for new program development
- Closely collaborate with SW engineers, design researchers, data scientists, and customer care team through release train process from problem definition to getting customer feedback about implementation.

#### Senior Human Factors Engineer KBR Inc., Human Factors Engineering Lab., NASA Johnson Space Center

Houston, TX 7/2019-9/2020

- Led the operations team composed of UX designers, human factors engineers, and extravehicular activity experts.
- Developed concept of operations, UI design, and requirements for augmented reality system on a spacesuit helmet.
- Designed information architecture, wireframe, and UI prototype of the ground data system for monitoring swarm autonomous spacecraft.
- Developed user-centered requirements and assessments for virtual, augmented, and mixed reality

#### **Computer Scientist IV**

#### Mountain View, CA 4/2016-7/2019

#### SGT, Inc., Intelligent Robotics Group., NASA Ames Research Center

- Led human-robot interaction design team for free-flying robots, Astrobee
- Developed non-verbal interaction for free-flying robots and its appearance design.
- Developed UX design for Web-based science exploration tool.
- Analyzed robotics allocation for high-fidelity Rover, K10

#### **Senior User Experience Designer**

Corporate Design Center, SAMSUNG Electronics Co., Ltd.

Seoul, Korea 3/2013-3/2016

- Led an agile design team composed of product/graphic/UX designers and sw developers.
- Developed UI/UX design for mobile phones with transparent and flexible display.
- Developed UX roadmap based on display technology and patents research.
- Designed user interface for the touch-gesture based gynecology ultrasound machine

#### **Visiting Researcher**

Madison, WI 9/2011-12/2011

#### Human-Computer Interaction Lab., Computer Science, University of Wisconsin-Madison.

Advisor: Bilge Mutlu

• Developed social distance design between humans and robots and evaluated its impact on user acceptance of the robots.

#### Visiting Researcher

Moffett Field, CA

3/2011-8/2011

#### Intelligent Robotics Group, NASA Ames research center

- Advisor: Terry Fong
- Developed UX/UI for Exploration Ground Data System
- Suggested search UX design on map for Pavilion Lake 2011 exploration tool

## **Book Chapters**

Cha, E., <u>Kim, Y.</u>, Fong, T., & Matarić J. M. (2018). A Survey of Nonverbal Signaling Methods for Non-Humanoid Robots, *Foundations and Trends in Robotics*, 6(4), 211-323.

<u>Kim, Y.</u>, & Mutlu, B. (2014). How social distance shapes human-robot collaboration, *International Journal of Human-Computer Studies*, 72(12), 783-795

<u>Kim, Y.</u>, Bae, J., Rhim, J., Lee, H., Ku, H., Jung, S., & Kim, M. (2013). The Effect of Interaction Modality for Facial-constrained Robots in Domestic Environment. *In: Proceedings of 16th ACM Conference on Computer Supported Cooperative Work and Social Computing (CSCW 2013)*, San Antonio, TX, U.S.A. 175-178.

Kim, M., Oh, K., Choi, J., Jung, J., and <u>Kim, Y</u>. (2011). Chapter 2. User-Centered HRI: HRI Research Methodology for Designers. In Wang, X. (Eds.), Mixed Reality and Human-Robot Interaction (Intelligent Systems, Control and Automation: Science and Engineering) New York: Springer.

#### **Invited Talks**

"User-centered Approach for Human-Autonomous System Interaction" Seoul National University, dept. of Industrial Engineering Seoul, Korea 10/1/2019

"Light Signal Design for Socially Situated Robots"

Tsukuba, Japan

The 9th International Conference on Social Robotics (ICSR), Workshop on Social Robot Intelligence for Social Human-Robot Interaction of Service Robots

11/22/2017

"Design Thinking"

Pohang, Korea

2/2016

MAKERS: we are makers workshop

Pyungchang, Korea

"Subtle interaction in the Internet of Robotic Things" The 11<sup>th</sup> Korea Robotics Society Annual Conference 2016

1/2016

"How robots can be with us"

Seoul, Korea.

PXD

6/2014

#### **Selected Media / Press**

"How to Operate Space Robots," Interview by Donga Science Magazine for Kids, vol 7

4/1/2019

"Talk Silicon Valley - #2 Yunkyung Kim, Human-Robot Interaction Designer" Bay Area K Group 9/19/2017

"How NASA's Astrobee Robot Is Bringing Useful Autonomy to the ISS"

2/9/2017

IEEE Spectrum

# Skills

- Effective problem-solving, user-centered design, user study and critical-thinking skills
- Figma, Adobe CS, InVision, Microsoft Excel/ PowerPoint/Project, SPSS, dscout, MAXQDA, Survey Crafter expertise
- Have experience on programming languages (JavaScript, HTML), 3D tools (Blender, SolidWorks) and physical prototyping tool (Arduino)
- User research methods including contextual inquiry, observation, survey, ethnography, eye tracking, focus group, participatory design, usability lab studies.